

23 April 2021



AMBROSE TREACY
COLLEGE

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Changes to on-line payments and the tuckshops

Dear Parents and Caregivers

From Tuesday 4 May 2021, ATC will no longer be using Flexischools as our online ordering and payment platform. The decision to move to a new provider was made following regular interruptions to service that negatively impacted on parents, caregivers and students.

From 4 May, ATC will be partnering with MonitorBM to provide a seamless on-line system to parents and students. The benefits the ATC Shop powered by MonitorBM offer are:

- a stable online platform;
- **no** flat fee or percentage surcharge for topping up account;
- immediate access to funds placed on the account;
- students automatically linked to parents;
- ability to lock an account if a card is lost;
- set daily spending limits;
- self-serve reports and statements available online;
- capacity to manage all students at the school on one page with one parent login;
- support for families across different households; and,
- a phone line to provide support to parents and caregivers.

Online services affected by this change will be:

- Paddy's Place and the Bakehouse tuckshops;
- bus tickets - term passes;
- IT services - replacement laptop cases, ID cards, chargers and styluses;
- replacement items eg: badges, locker locks, planners, College Yearbook and calendar, photocopying top up; and,
- swimming squad and swimming classes and camp payments.

Parents and caregivers will need to close their Flexischools account to receive a full refund of any funds remaining on the account.

You should NOT close your Flexischools account:

- if you have students at another school that also use the Flexischools online platform; and,
- until after the last day that your son will want to purchase food at the tuckshop. The last day for purchases using Flexischools will be Friday 30 April.

Students will need to have available funds to purchase at the tuckshops from Tuesday 4 May (Week 3). Parents and caregivers will receive an email from the IT Department with their new ATC PARENTS login for the ATC Shop.

Details of how to close a Flexischools account and logging into the ATC Shop are *attached* to today's email.

Patrick Ambrose Treacy

Changes to the tuckshops

On the same day (Tuesday 4 May), Paddy's Place and The Bakehouse will become self-service tuckshops, with the option of pre-ordering morning tea and lunch no longer available.

Over the past 12 months significant work has been undertaken to modify the tuckshop menu to provide nutritious and tasty meals, the majority of which are made fresh on-site each day. The workload to do this, coupled with the growth of the school over the past 5 years to over 1,300 students and 150 staff, means that it is no longer feasible to offer a pre-order service.

From Tuesday 4 May, students with funds on their ATC Shop account will be able to purchase breakfast, morning tea and lunch from the broad range of hot and cold food options available at both tuckshops (including gluten free and vegetarian options). The food offerings will be consistent with the options currently available.

We are pleased to also introduce the option of paying by credit or debit card at The Bakehouse (Years 8 to 12). These cards will be scanned at the point of sale.

Kind regards

A handwritten signature in black ink, appearing to read 'Peter Nugent', written in a cursive style.

Peter Nugent
Business Manager