

How to Access the ATC Shop

To access the [ATC Shop](https://shop.atc.qld.edu.au/mymonitor/) <https://shop.atc.qld.edu.au/mymonitor/> parents will login using their new ATC PARENTS account. Usernames and temporary passwords will be emailed to parents separately from the ATC IT Department Service Desk.

Go to the [ATC Shop webpage](#) and enter the Parent Login button to start the sign in process. Enter your ATC PARENTS account name and password. Once you have logged in successfully you will see the account summary page.

Sign in via Guest Account

Email

Password

Remember me on this device

Lost your password? [Click Here](#)

Parent / Student / Staff Login

Sign in

@atcparents.com

[Can't access your account?](#)

Shop

Welcome, Parent 1

Parent 1		View Statements	
Account	Last Used	Quota	Balance
Funds	Wed 21st Apr 21 14:06:26	\$0.00	\$5.00
		<input type="button" value="Add Value"/>	<input type="button" value="Transfer Value"/> <input type="button" value="Lock"/> <input type="button" value="Options"/>
		\$0.00	\$5.00

Student 1		View Statements		Remove Account	
Account	Last Used	Quota	Balance		
Funds	Wed 21st Apr 21 11:27:35	\$0.00	\$0.00		
		<input type="button" value="Add Value"/>	<input type="button" value="Lock"/> <input type="button" value="Options"/>		
		\$0.00	\$0.00		

Student 2		View Statements		Remove Account	
Account	Last Used	Quota	Balance		
Funds	Wed 21st Apr 21 11:27:25	\$0.00	\$0.00		
		<input type="button" value="Add Value"/>	<input type="button" value="Lock"/> <input type="button" value="Options"/>		
		\$0.00	\$0.00		

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From this page you will be able to add money to your sons' account using the Add Value button.

Student 1		View Statements	Remove Account
Account	Last Used	Quota	Balance
Funds	Wed 21st Apr 21 11:27:35	\$0.00	\$0.00
		Add Value	Lock Options
		\$0.00	\$0.00

If you add funds to your Parent Account you will need to use the Transfer Value button to move them to your sons' account so that they can purchase items at the tuckshop.

Parent 1		View Statements	
Account	Last Used	Quota	Balance
Funds	Wed 21st Apr 21 14:06:26	\$0.00	\$5.00
		Add Value	Transfer Value Lock Options
		\$0.00	\$5.00

Student 1		View Statements	Remove Account
Account	Last Used	Quota	Balance
Funds	Wed 21st Apr 21 11:27:35	\$0.00	\$0.00
		Add Value	Lock Options
		\$0.00	\$0.00

Students will need to have money loaded into their ATC Shop account to purchase breakfast, morning tea or lunch from Tuesday 4 May. The option of pre-ordering will no longer be available.

If you click the *Options* button on one of the student accounts you will be able to configure options such as:

- notifications when your sons' balance goes below a threshold;
- automatically top up an account when it goes below a threshold;
- food allergies; and,
- spending limits (for a day, week, or month).

Help from Monitor can be accessed on 1800 940 804 (phone lines are open from Monday to Friday)

Balance Top-Up and Notifications Dietary Needs Spending Limits

Notifications

When you enable this feature, you will be sent an email reminding you to top the account up once the account balance falls below the specified value.

Notify me when account balance goes below

Choose email addresses to use for notifications:

Primary address

Additional address

Auto Top-Up

You need to have a stored credit card to be able to use this feature. Perform a transaction and choose to remember your card.

Save